



READY TO PROTECT,  
PROUD TO SERVE



TUCSON POLICE DEPARTMENT  
2003 ANNUAL REPORT



*"Good morning, crime  
fighters. Let's go out  
and do the Lord's work."*

*-Patrick Hardesty*

**Officer Patrick K. Hardesty # 31432**  
**March 16, 1963 - May 26, 2003**

Officer Hardesty was shot and killed while investigating a hit-and-run traffic accident in a midtown neighborhood.

Shortly after arriving at the scene, Officer Hardesty located a suspect. A struggle ensued and Officer Hardesty was shot five times. He was taken by ambulance to an area hospital where he was pronounced dead. Responding officers apprehended the suspect after a short foot pursuit. The suspect has been charged with first degree murder and could face the death penalty.

Officer Hardesty was a U.S. Marine Corps veteran. He had been with the Tucson Police Department as a reserve officer for 11 years, and as a full-time officer for 19 months. He is survived by his wife, three children, his parents, two sisters, and a brother.

Over 2500 people attended Officer Hardesty's funeral. Just after the funeral, the Department's first ever last call was made over the radio: "All units, all units. This is the last call for Officer Patrick Hardesty. 3-Adam-6-1...3-Adam-6-1...3-Adam-6-1...3-Adam-6-1 is in heaven now with the Lord Jesus Christ God Almighty. 10-7, 11:41 hours, all frequencies clear."

COMMAND STAFF



Richard Miranda, Chief



Roberto Villaseñor,  
Assistant Chief



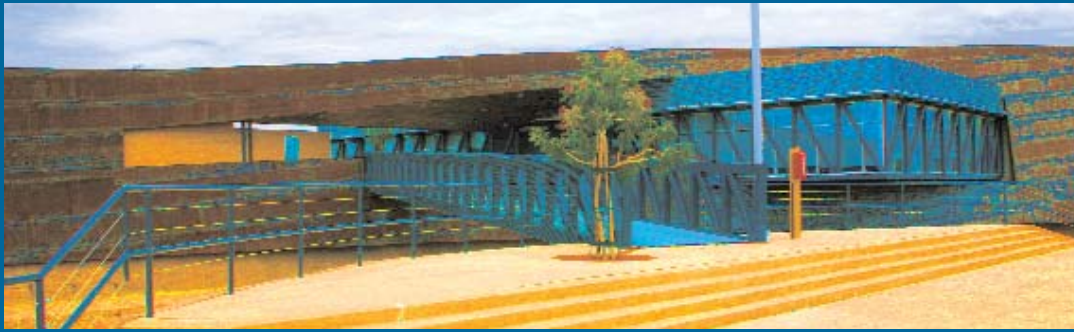
Kathleen Robinson,  
Assistant Chief



John Leavitt,  
Assistant Chief



Kermit Miller,  
Assistant Chief



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2003 was a year of challenges for the Tucson Police Department. There were several publicized personnel issues, and we suffered the loss of one of our own in the line of duty for the first time in twenty-one years. But with those challenges came some great accomplishments. The Department continues to follow its mission statement by serving the public, preventing crime and resolving problems in partnership with the community. Some of our successes this year were:

The Department's **Targeted Operation Planning** program, which began in 2002, continues to be successful in helping officers and the community address crime and quality of life issues within our great city.

In hopes of disseminating safety information to the public in a more proactive manner, the Department began a collaborative effort with the Tucson Fire Department through a television program, **On Scene**. This innovative program addresses issues such as child safety, home security, and holiday shopping safety.

Operations Division Downtown, our newest patrol division located in the downtown area celebrated its one-year anniversary. Their existence has contributed to a decrease in criminal activity and an increase in the quality of life in the downtown area.

Our Investigative Services Bureau has made many positive strides. The Crime Lab successfully completed a re-accreditation inspection and received several grants, which enabled them to purchase some much-needed equipment.

Investigative personnel received over 30,000 cases. The Gang Unit, and Homicide Unit had 92% and 78% clearance rates respectively. The Auto Theft Unit and the Burglary Unit struggled with an increasing caseload and decrease in assigned personnel. They continued to work with the public in target hardening and personal awareness and worked hard in the face of adversity.

This annual report is presented to Mayor Walkup, Council Members Leal, Scott, Ibarra, Dunbar, West, and Ronstadt, as well as the members of the Tucson community. I hope this report is informative, enjoyable and will help you gain some insight into our Department and its many responsibilities.

Sincerely,

Richard Miranda  
Chief of Police

## Mission Statement

To serve the public in partnership with our community. To protect life and property, prevent crime, and resolve problems.

## Values

- ✓ Fairness
- ✓ Integrity
- ✓ Teamwork
- ✓ Excellence
- ✓ Leadership
- ✓ Service Orientation
- ✓ Personal Responsibility

## Strategic Visions

- ✓ Ensure a safe Community
- ✓ Create and Support Partnerships for an Informed and Involved Community
- ✓ Create a Working Environment that Allows Employees to be Responsive to Community Expectations
- ✓ To Have an Efficient and Effective Organization that is Accountable to the Community
- ✓ Focus on Innovation



Located in Southern Arizona, Tucson is blessed with the natural beauty of the desert and the Santa Catalina Mountains, as well as 360 days of sunshine a year. In 2003 Tucson's population topped 500,000 and though it is a progressive and innovative city, it prides itself in being a friendly and caring community that is still rooted in its heritage and history.

The City of Tucson is home to the University of Arizona and Davis-Monthan Air Force Base. It has been deemed the astronomy center of the world, home to Kitt Peak Observatory and the Flandrau Planetarium.

Tucson is a Council-Manager form of government. The City Manager and six Council Members are elected officials. The Mayor works with the Council Members to establish policies for the city and it is the City Manager's duty to implement them. The City government works closely with the community to provide quality municipal services so that everyone can enjoy a healthy community and prosper in their professional and personal lives.

## Tucson City Government

Robert Walkup Mayor

Jose Ibarra Council Member-Ward I

Carol West Council Member-Ward II

Kathleen Dunbar Council Member-Ward III

Shirley Scott Council Member-Ward IV

Steve Leal Council Member-Ward V

Fred Ronstadt Council Member-Ward VI

James Keene City Manager





The Tucson Police Department was founded on April 22, 1871. The Department had one marshal/chief and Tucson was one square mile in size with a population of only 3,200 people.

In the 1920s the department was reorganized to consist of a chief, two captains, one lieutenant, two uniformed sergeants, one desk sergeant, two detectives, two traffic officers, 17 uniform officers, one fingerprinting expert, and four school/park traffic officers. They served a population of about 20,000 living within the 6 square miles of the city. The only real hiring requirement was that the officers had to be married.

The first policewoman was Nora Nugent who joined the department in 1929. Her job was eliminated by the City Council in 1933. No more female police officers were hired until 1952.

The early 1930's were a progressive time for the Tucson Police Department. Applicants had to be 25-35 years old and had to pass a physical exam. They were required to learn city laws, streets, buildings, and they had to pass written and oral exams. The Department also started a care-taking program for its crossing guard officers. During the summer months, they watered and mowed lawns, cared for pets, opened windows for houses to air out, and picked grapes and produce. Police signal light boxes were installed throughout the city. When an officer saw a signal light flashing, he went to a call box to check in with headquarters. They would dispatch him on a call, pass a message, or give him information regarding his beat.

In 1939, the Tucson Police Department installed its first two-way radios in patrol cars. They were built by Officer White and occupied the entire trunk of the patrol car. With this advanced technology, officers could talk directly with headquarters and be dispatched on calls for service quickly.

In August 1972, the current police headquarters building was completed. In 1976, the department opened its first police substation at 7575 East Speedway. This facility served one police team (about 50 officers) and eliminated the long trip from the downtown headquarters at the beginning of the officers' shift and back again at the end of their shift.

On March 2, 1992, the department marked another milestone with the appointment of the first female chief of police, Chief Elaine S. Hedtke.

On October 6, 1998, Richard Miranda was sworn in as the city's 44th police chief. Chief Miranda is a Tucson native and has served with the Tucson Police Department since 1975.

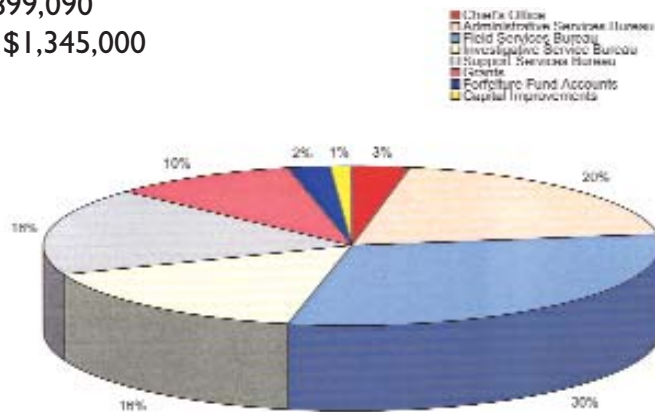
Today, the Department is one of the most modern and professional departments in the Southwest. The Department is authorized 1,336 personnel to serve a community of 520,000 people and to patrol 230 square miles. The department responds to an average of 982 calls for service every 24 hours.

For the complete history of the Department go to [www.cityoftucson.org/police](http://www.cityoftucson.org/police)



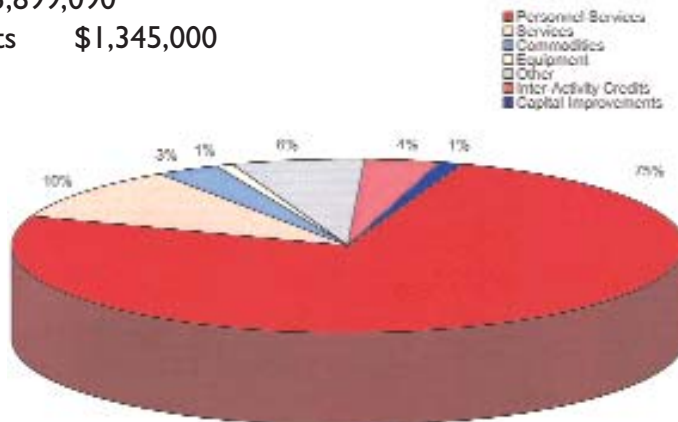
## FY 2003 BUDGET- BY BUREAU

Chief's Office \$3,504,630  
 Administrative Services Bureau \$22,642,710  
 Field Services Bureau \$35,306,300  
 Investigative Services Bureau \$18,314,340  
 Support Services Bureau \$20,404,370  
 Grants \$11,370,310  
 Forfeiture Fund Accounts \$2,356,430  
 Operating Total \$113,899,090  
 Capital Improvements \$1,345,000  
 Total \$115,244,090

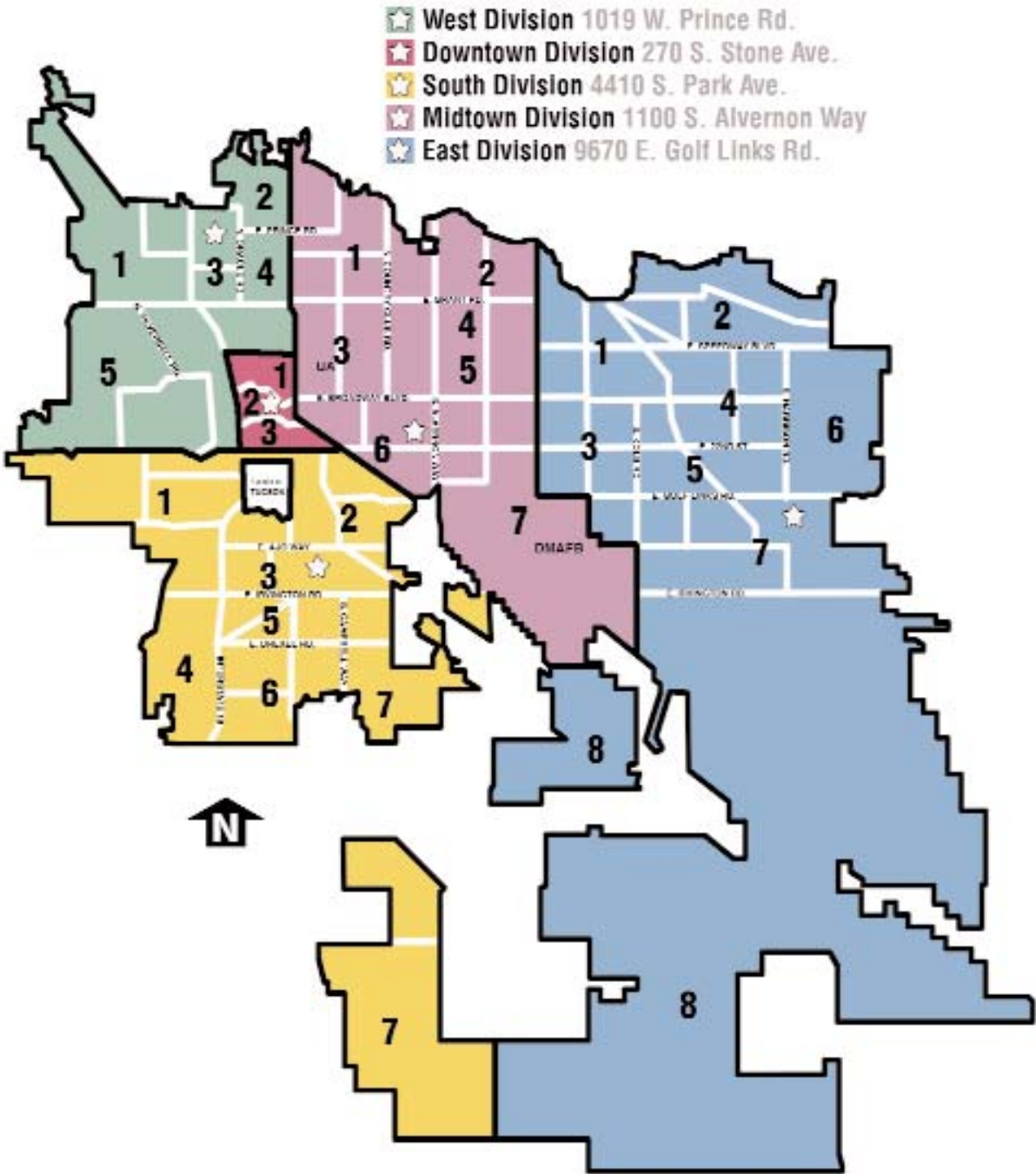


## FY 2003 BUDGET-CHARACTER OF EXPENDITURES

Personnel Services \$86,561,600  
 Services \$11,456,750  
 Commodities \$3,565,390  
 Equipment \$765,890  
 Other \$7,427,050  
 Inter-Activity Credits \$4,122,410  
 Operating Total \$113,899,090  
 Capital Improvements \$1,345,000  
 Total \$115,244,090



PATROL DIVISIONS - SOUTH, WEST, MIDTOWN AND EAST





Throughout the month of October the Tucson Police Department conducted a Citizen Satisfaction Survey. The survey was distributed to citizens by field patrol officers during police contacts (i.e. calls for service, traffic stops) and by Investigative Services personnel. Citizens who received police service were encouraged to fill out the surveys and mail them to the department. Almost 1000 surveys were returned to the department and the feedback was mostly very positive. Citizens were even asked for their input on service matters, such as what they believed was a reasonable amount of time for police response to calls for service.

Some of the results from the survey:

52% of the respondents rated the Department (overall) as **Excellent**.

4% said the Department (overall) was Poor or Very Poor.

66% said the service they received during their contact was **Excellent**.

4% said the service they received was Poor or Very Poor.

88% said the personnel they contacted were **Very Professional**, while only 2% said the personnel were Somewhat or Very Unprofessional.

81% said the personnel they spoke to on the phone (Communications) were **Very Professional**.

## ACCREDITATION

The Tucson Police Department continues to maintain its accredited status and is preparing for re-accreditation in the fall of 2004. CALEA (Commission on



Accreditation for Law Enforcement Agencies) aims to improve the delivery of law enforcement service by establishing standards developed by law enforcement practitioners, and covering a wide range of up-to-date law enforcement topics. It gives participating agencies an orderly process for addressing and complying with applicable standards. The department was initially accredited by CALEA in November of 2001.

## TOP-TARGETED OPERATIONAL PLANNING

TOP began in 2002 and is focused on reducing crime and enhancing the quality of life of citizens. TOP uses communication, a concentrated deployment of resources, tactics, and follow-up and assessment to address crime and quality of life issues in the Tucson area. Some of the 2003 TOP projects included:

- South 6th Avenue and South 12th Avenue Violent Crime Reduction (Operations South)
- East 29th Street Corridor Crime Reduction (Operations Midtown)
- City-wide Calls for Service Reduction

TOP has been successful thanks to the collective efforts of both the Police Department and the citizens of Tucson.

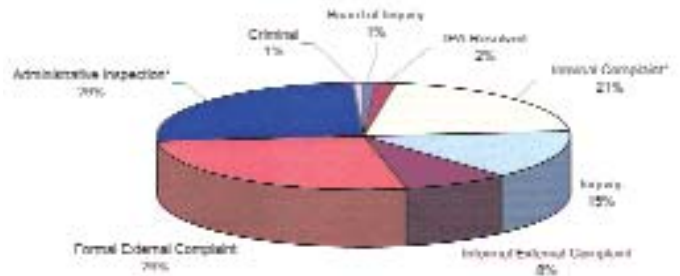
## INTERNAL AFFAIRS

**Complaints** - The mission of the Office of Internal Affairs is to serve the public by addressing concerns and complaints regarding Department members. All alleged or suspected violations and all complaints are thoroughly investigated in a timely manner. Honest, fair, and thorough investigations are conducted to ensure the integrity of the Department, the safety of the community, and the rights of citizens and employees alike.

Activity Summary	Total	2002 Total
Board of Inquiry	7	13
Independent Police Auditor Resolved	15	16
Internal Complaint*	187	330
Inquiry	129	274
Informal External Complaint	75	135
Formal External Complaint	236	194
Administrative Inspection*	226	82
Criminal	8	3
<b>Total</b>	<b>883</b>	<b>1049</b>

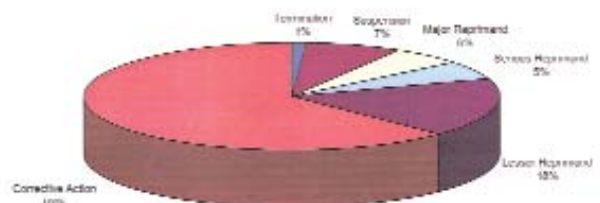
(\*classification policy changed beginning in 2003)

### Internal Affairs Activity 2003



Disciplinary Summary	Total
Termination (employees)	3
Suspension	22
Major Reprimand	17
Serious Reprimand	16
Lesser Reprimand	53
Corrective Action	184
<b>Total</b>	<b>295</b>

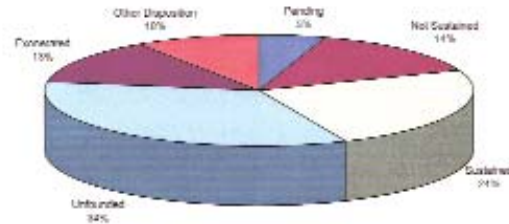
### Action Taken On All Violations 2003



## Disposition of External Allegations (Inquiry, Informal and Formal Complaints)

Pending	12
Not Sustained	34
Sustained	58
Unfounded	82
Exonerated	31
Other Disposition	23

### Disposition of External Allegations Department Wide 2003



**Use of Force** - The Office of Internal Affairs also receives information on Use of Force incidents. Types of use of force that require reporting are divided into three categories: Level 3b force, Intermediate force, and Deadly force. Level 3b force is force likely to cause minimal injury, such as striking techniques and physical takedowns. Intermediate force is all non-lethal means of force including canines, flex batons, impact weapons, and O.C. spray. Deadly force is force likely to cause serious injury or death and is not limited to the use of firearms.

Internal Affairs received a total of 626 Use of Force Reports. There were 412 reports for use of Level 3b force (+49% from 2002), and 211 reports for use of Intermediate force (+17% from 2002). O.C. spray was used in 101 of these incidents. There were 3 reports for use of deadly force (-40% from 2002).

**Mediation** - Our Town Family Center and the Independent Police Auditor's Office began a TPD-Citizen Mediation Program. The mediation program is designed to resolve disagreements. However, not all conflicts are eligible for mediation (i.e. excessive force, criminal conduct, or bias-based policing). Citizens who have a complaint of customer service, rudeness, attitude, or demeanor and would like mediation with the involved officer can contact the Auditor's office (520-791-5176) or the Department's Internal Affairs Office (520-791-4426).

## PUBLIC INFORMATION OFFICE

In a joint effort with the Tucson Fire Department and Tucson 12 (City Government Access Channel), the Tucson Police Department "stars" in a public safety program called On Scene. The program features Police Officer Ericka Stropka and Firefighter Clint Moss who give an insider look at police and fire services and give street and home safety tips. The show first aired in November. For schedule and program information go to the Tucson 12 web-site at [www.Tucson12.TV](http://www.Tucson12.TV)



## FIELD SERVICES BUREAU

### Operations Downtown

The Downtown Division celebrated its one-year anniversary and was praised by both neighborhood residents and business owners for its positive impact on the quality of life improvements for the Downtown area.

2003 also brought about increased division patrol hours, boundaries, and staffing. The division responded to many of the Downtown area's Anti-War protests and other first amendment exercises in order to ensure the safety of those participating as well as partnering with social service outreach workers to assist the area's homeless citizens.

### Operations Midtown

Throughout 2003, the Midtown Division, along with the Special Investigations Section, the Traffic Section and School Resource Officers, worked to reduce underage drinking through Operation REALITY Check. REALITY serves as an acronym for Reducing the Effect of Alcohol Limiting Today's Youth. Operation REALITY Check consisted of several initiatives that targeted underage drinking in the Tucson area, focusing on the high school to college age range. One of the initiatives, Underage Drinking and Driving, consisted of a program called Kids Alcohol Awareness Responsibility Training (KAART) which educates youth on the effects of alcohol on the body and driving abilities. The University Area Unruly House Parties and Red Tags initiative was aimed at house parties with large numbers and underage drinkers who were causing a disturbance to the surrounding neighborhood. Other initiatives focused on educating school officials to recognize the symptoms of alcohol use, underage consumption and criminal activity on Fourth Avenue as well as the use of fake identification.



### Operations South

In May, officers assisting in the Kino Weed and Seed project received an award from the Department of Justice Law Enforcement Committee for Cooperative Law Enforcement for their efforts in crime reduction. They have been able to keep violent crime at a low for the past two years. The officers that received the award are Ofc. Linda Contreras, Ofc. Jessica Felix, Ofc. Ricardo Fernando, and Ofc. Ray Thompson.

### Operations Division East

In October, 2003, Operations Division East hosted the Department's first quarterly Division Advisory Committee (DAC) meeting to discuss projects addressing crime problems and safety issues on the Eastside of Tucson. Representatives from various City departments and community establishments attended the meeting. Everyone involved left with a much better understanding of the problems facing the East side and the solutions offered by various entities within the community.

The Crime-Free Multi-Housing (CFMH) program was re-instated in September 2003. Thirty-eight (38) apartment managers attended a training program, and all of the managers in attendance instituted the program at their complex, which gives them the tools and the knowledge necessary to keep their property drug and crime free.

Operations Division East is also responsible for completing all of the Crime Prevention Through Environmental Design (CPTED) studies for the City of Tucson. A crime prevention officer looks at designs submitted to the City and evaluates the plans for changes that will help make the project more resilient to crime. One hundred and thirteen (113) studies were completed in 2003.

### Operations Division West

Operations Division West is home to some of the oldest neighborhoods in Tucson and has over 36 organized neighborhood associations. Several of the older neighborhood associations have joined together to form the Westside Coalition. This program, which is coordinated by the police department, is designed to create strategies that identify and use innovative and comprehensive approaches to community revitalization, crime prevention, and law enforcement.

The Oracle Corridor Project is another Operations West program that targets crime through collaborative efforts with other City departments, businesses and neighborhood associations. Coordinated through the Ward III Council Office, this program works to reduce violent crime by focusing on quality of life issues. Innovative approaches to reducing prostitution and associated crime have brought about positive changes to this area.



### **West Side Coalition Weed and Seed**

Beginning in June of 2000, the West Side Coalition Weed and Seed created a Law Enforcement Sub-committee. The committee's goal was to encourage neighborhood members, who rarely reported criminal activity, to provide information about crime in their neighborhood so it could be effectively addressed. Through the continued efforts of the committee members and the neighborhood stakeholders, they have experienced ever-increasing success. For their hard work the Coalition was awarded the Law Enforcement Coordinating Committee's Award for Outstanding Contributions to Community Partnerships for Public Safety. Congratulations to all involved!

## **ADMINISTRATIVE SERVICES BUREAU**

### **Behavioral Sciences Unit**

Part of the Human Resources Division, the Behavioral Sciences Unit (BSU) is comprised of three full-time staff- one licensed psychologist and two Sergeants serving as certified peer counselors. The Unit responds to potentially traumatic events for Department employees (such as officer involved shootings, or serious, large-scale incidents) to assist with counseling, stress debriefings and referrals as appropriate. BSU is also available on a 24-hour basis to all employees, as well as family members, to discuss work-related concerns, relationship issues, substance abuse problems and other areas of personal concern. BSU works closely with the City's Employee Assistance Program (EAP) and helps direct employees to the various other benefits offered to Department members. BSU is utilized by an average of 90-100 members each month.

### **Recruiting**

Despite budgetary reductions that left the Department with only one full-time Recruiter, the Human Resources Division continued to actively work toward maintaining adequate staffing in both the sworn and civilian ranks of the agency. Officers and other staff in the department continued to represent the Department at job fairs throughout the state and to staff the toll-free recruiting number and maintain the employment notices on the Department web page.

If interested in employment opportunities with the Tucson Police Department, check the Department's web page at [www.cityoftucson.org](http://www.cityoftucson.org) or call toll-free 1-888-923-6551.

Due to budget and staffing constraints the Department had to eliminate the Recruiting Officer position from the Human Resources Division. The Recruiting Officer was tasked with providing qualified applicants who could successfully complete the hiring process for the Department. The officer would attend job fairs, assist with advertising, monitor the Department's web site and 1-888-number, as well as monitor the Police Referral Program. If interested in employment opportunities for the Tucson Police Department, people can check the Department's web page at [www.cityoftucson.org/police](http://www.cityoftucson.org/police), or call 1-888-923-6551.

## Records

Beginning in October the Tucson Police Department began entering its misdemeanor warrants into the Arizona Crime Information Center (ACIC); Pima County agencies can now serve TPD warrants. Over 12,000 have been entered into the system.

## INVESTIGATIVE SERVICES BUREAU

### Crime Lab

Tucson Police Department's Crime Lab underwent a re-accreditation inspection. They passed, which accredits them for another five years. The lab began offering service in the discipline of Explosives and Explosive Residues. It also received an Office Assistant to assist in cartridge case input into the Integrated Ballistic Identification System. They received a number of grants that assisted in purchasing some much-needed equipment like a DNA analysis machine, a new microscope for the Firearms section, new digital cameras, and new computers and printers. The Lab was also able to hire a Criminalist for the DNA section as well as retain a Criminalist in the Drug section.



### Domestic Violence Unit

The Domestic Violence Unit received over 17,000 cases to process. The unit's seven detectives were assigned an average of 78 cases a month for follow-up.

The unit works closely with the Coordinated Community Response Team, the Brewster Center, the Arizona Coalition against Domestic Violence and other agencies, such as Child Protective Services. The "Breaking the Cycle" program (now called "Empower") was enacted with the aid of the Pima Prevention Partnership and the Pima County Attorney's Office Victim-Witness Program to assist children who are victims of, or witness to, domestic violence incidents. Additionally, new legislation was created that takes a "no nonsense" approach to dealing with repeat offenders. The legislation helps the unit intercede in the cycle of violence.

## Auto Theft



Auto theft continues to plague the Tucson area. 6,426 vehicles were reported stolen in the Tucson area in 2003. The Auto Theft Unit participated in several public awareness prevention events in order to help the community protect their vehicles. The events involved distributing steering wheel locks as well as providing VIN window etching. The Auto Theft Unit continues to educate the public on how to avoid becoming a victim of auto theft. Here are some of their suggestions:

- ✓ Lock your door and roll up your windows when leaving your vehicle unattended
- ✓ Don't leave your car running when you aren't in it
- ✓ Don't hide a spare set of keys in the vehicle
- ✓ Don't let potential buyers test drive your vehicle alone
- ✓ Use a steering wheel lock, ignition kill switch, fuel interrupter or car alarm
- ✓ Put packages and other "attractive" items out of view: either under the seat or in the trunk
- ✓ Enroll in the Watch Your Car Program (For info go to [www.aata.state.az.us](http://www.aata.state.az.us))

### Top 10 Most Stolen Vehicles

1. Ford F150 and F250
2. Chevy Trucks
3. Dodge Trucks
4. Jeep Cherokee
5. Dodge Neon
6. Dodge Intrepid
7. Honda Accord
8. Honda Civic
9. Chevy Blazer
10. Oldsmobile Cutlass

### Top 10 Locations for Vehicle Theft

1. Tucson Mall (4500 N. Oracle)
2. Randolph Golf Course (600 S. Alvernon)
3. El Con Mall (3601 E. Broadway)
4. Wal-Mart (1650 W. Valencia)
5. Park Mall (5870 E. Broadway)
6. Mission Park Apts. (5601 S. 12)
7. Tierra Bonita Apts. (175 W. Valencia)
8. Century Park 16 Theatres (1055 W. Grant)
9. Sandstone Apts. (405 E. Prince)
10. Tamarack Apts. (1111 W. St. Marys)

## Burglary

The Burglary unit consists of a Sergeant and 8 detectives. They received over 6500 cases last year, compared to 6672 for 2002. 695 of the cases received were assigned for follow up, which resulted in 512 arrests. The Burglary unit encourages the public to protect themselves from burglars by following some simple home protection tips:

- ✓ Replace hollow core or damaged/weathered exterior doors
- ✓ Consider installing wrought iron security doors on windows/doors
- ✓ Use pins or Charlie bars in the tracks of sliding doors
- ✓ Make sure windows close and lock properly. Consider using another form of lock as added security
- ✓ Install motion lights or "dusk to dawn" lights in dark areas
- ✓ Trim shrubs and trees from windows and doors so they are visible to your neighbors as well as passing vehicles

- ✓ Make sure your house numbers are visible from the front and the back for emergency personnel
- ✓ Lock gates so entering and leaving the property is more difficult
- ✓ Reinforce doorframes
- ✓ Make sure turn knobs and keys are not accessible through broken windows

For more tips go to [www.cityoftucson.org/police](http://www.cityoftucson.org/police) and click on "Crime Prevention".

### Homicide

There were 54 reported homicides in Tucson in 2003. Operations South had the largest number of those incidents (22), followed by Operations Midtown (14), Operation West (11), Operations East (5), and Operations Downtown (2). Detectives were able to clear 78% of the cases and make 42 arrests (67% clearance rate). Seven of the cases were determined to be gang-related, six were drug related, and six were domestic violence incidents.

### Gangs

Violent gang crime is down 32% for the past two years which is opposite of the National trend. The success in decrease is attributed to aggressive gun enforcement and high solvability rates in the gang unit. For fiscal year 2002/2003, gang crimes had a 92% clearance rate.

## SUPPORT SERVICES BUREAU

### SWAT

Our Special Weapons and Tactics Unit, which consists of 40 operators, four (4) Sergeants and one (1) Lt., responded to 162 calls for support during 2003. They also participated in several public presentations at events like the Teen Academy, The Citizen's Police Academy, and local schools.

### Traffic Investigations

The Vehicular Offenses Unit responded to 38 fatal collisions, five of which resulted in murder charges; 37 of those cases were cleared. The unit also responded to 65 call outs for investigations and assisted the Aggravated Assault and Homicide Units.

The unit received a second GPS unit with help from the Governor's Office of Highway Safety. The GPS unit helps in recreating collision scenes.

### DUI Squad

The Tucson Police Department's DUI squad conducts DUI investigation and assists in other alcohol-related investigations such as fatality collisions, minor in possession and drug recognition cases. The Department investigated 3,685 DUIs in 2003 compared to 3,386 DUIs in 2002 (8% increase).

### Citizens' Police Academy

Every year the Department supports the Citizens' Police Academy. The academy is a way for community members to get a better understanding of the Department through class lectures and hands on experience. It is just another way in which the



Department works to strengthen its partnership with the community. The academy is nine weeks long and meets once a week for approximately three hours. Some of the topics covered are Community Policing, 911 Communications, SWAT, K-9 Support, Air Support, and Crime Prevention. For more information call (520) 791-5211 ext. 1114 or visit the web-site at [www.cityoftucson.org/police](http://www.cityoftucson.org/police) and click on "Services". The 34 members of Citizens' Police Academy Class 2003 graduated in November.

### Teen Academy

Modeled after the Citizens' Police Academy, The Teen Academy is designed to give young people the opportunity to learn about the Department and to demonstrate the benefits of law enforcement and community policing in our city. It also gives our department an opportunity to interact with youth in a structured but friendly learning environment. The academy includes classroom instructions, live demonstrations as well as hands-on training. Graduates receive three (3) hours of college credit. There were two Teen Academy's during 2003 with a total of 83 graduates. For more information please call 791-4499 x1801 or see our web site at [www.cityoftucson.org/police](http://www.cityoftucson.org/police) and click on "Youth Pages".

### Southern Arizona Law Enforcement Training Center (S.A.L.E.T.C.)

SALETC houses the Department's Basic Recruit Training Facility. Each year the academy staff accommodates 25-30 tours. These tours include driving, FATS (Firearms Training System), firearms, and a tour of the grounds. 2003 hosted approximately 900 guests mostly from Pima Community College, Tucson area High Schools and Middle Schools, Cub Scout Troops and Statewide Safety Supervisors.

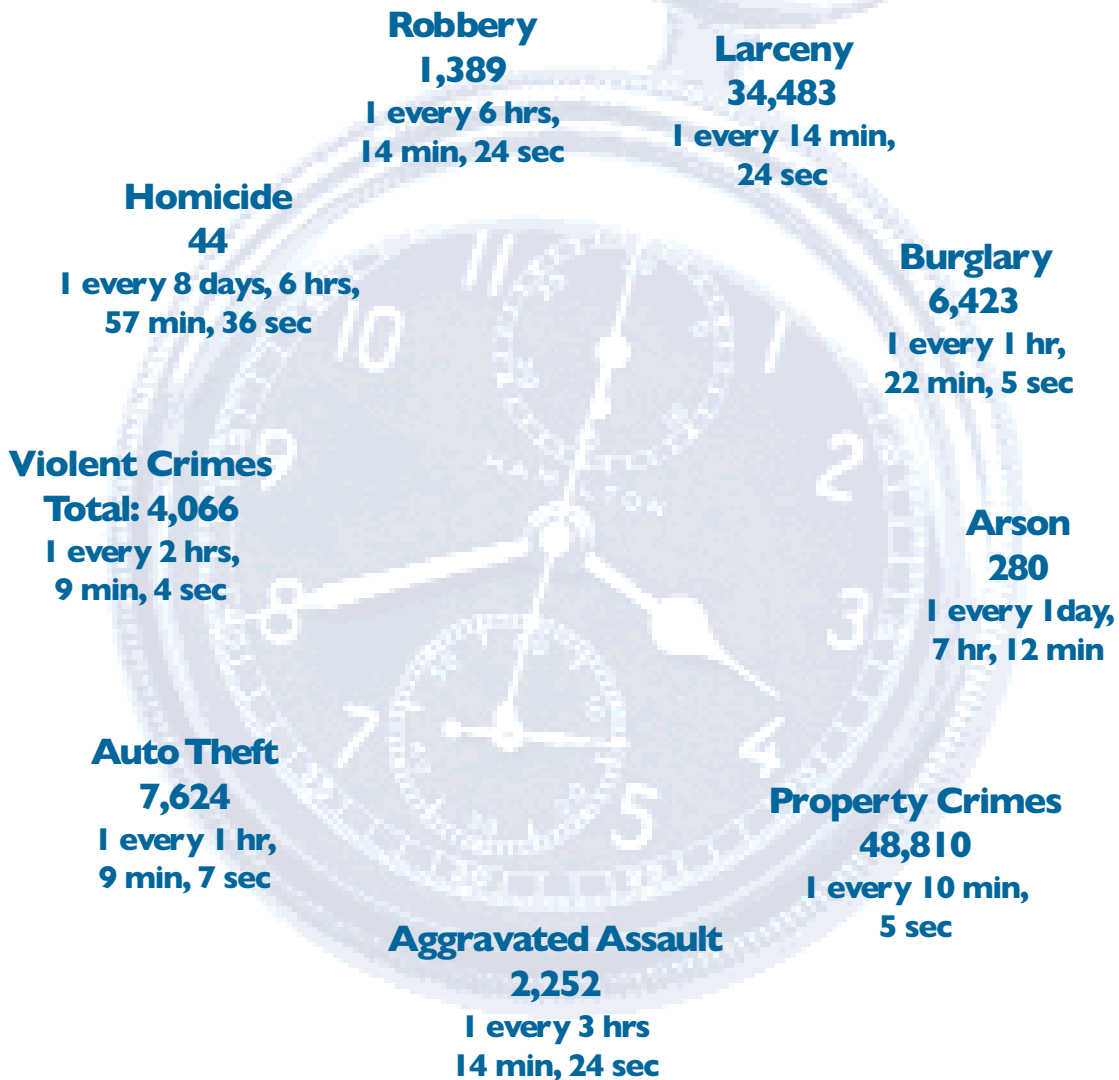


### Advanced Officer Training (AOT)

Officers must attend Advanced Officer Training every year. During 2003 our Department had three training sessions for its officers. Training topics included First Aid/CPR, Defensive Tactics, Driving, and Tactical Firearms.

This model conveys the annual reported experience of these crimes by showing a relative frequency of occurrence. It does not imply a regularity of commission and is merely a representation of the ratio of crime to fixed time intervals.

## PART-ONE CRIMES



## 2003 Calls for Service

Total for all calls: 352,609 (+4.6% from 2002)

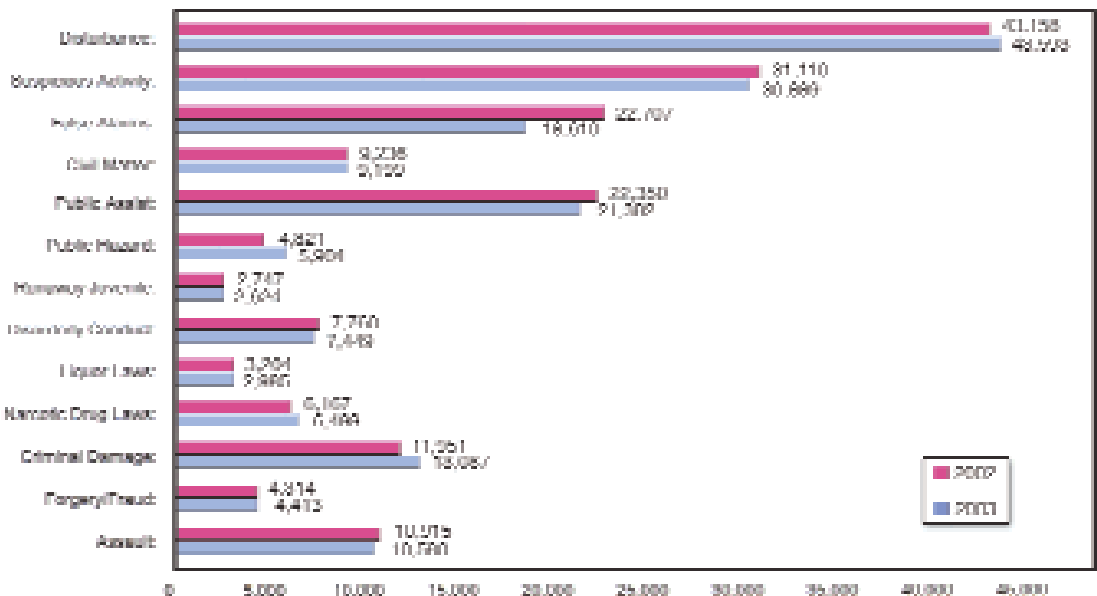
Assault: 10,580  
 Forgery/Fraud: 4,413  
 Criminal Damage: 13,087  
 Narcotic Drug Laws: 6,499  
 Liquor Laws: 2,985  
 Disorderly Conduct: 7,449  
 Runaway Juvenile: 2,624  
 Public Hazard: 5,904  
 Public Assist: 21,382  
 Civil Matter: 9,199  
 False Alarms: 18,610  
 Suspicious Activity: 31,110  
 Disturbance: 43,593

## 2002 Calls for Service

Total for all calls: 336,374

Assault: 10,915  
 Forgery/Fraud: 4,314  
 Criminal Damage: 11,951  
 Narcotic Drug Laws: 6,167  
 Liquor Laws: 3,204  
 Disorderly Conduct: 7,760  
 Runaway Juvenile: 2,747  
 Public Hazard: 4,821  
 Public Assist: 22,350  
 Civil Matter: 9,236  
 False Alarms: 22,707  
 Suspicious Activity: 31,110  
 Disturbance: 43,158

2002/2003 Calls for Service Comparison



2003 AWARD RECIPIENTS



2003 Officer of the Year  
Maria Ochoa



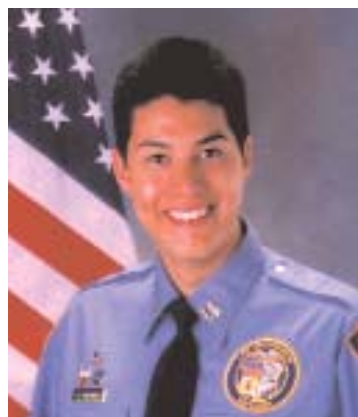
2003 Reserve Officer of the Year  
Michael Kud-Kudijaroff



2003 Volunteer of the Year  
Robert Pollak



2003 Civilian Employee of the Year  
Rhonda Misse



2003 Explorer of the Year  
Steven Acevedo



## Employee of the Quarter Award Recipients

### First Quarter:

Ofc. Matthew Griffith  
Ofc. Bobby Nielsen  
Ofc. Similati Vanisi

### Second Quarter:

Ofc. Mack Dunham  
Ofc. Steve LeVeau  
Det. Roxanne Washington

### Third Quarter:

Ofc. Neal Ronald

### Fourth Quarter:

Det. Steve Harn  
Ofc. Augustine Lopez  
Ofc. Keith Olson

## Unit Medal

### "2002 ALEA Annual Conference and Exposition"

Ofc. Antonio Almeida, Ofc. David Bostick, Rosemarie Cowan, Ofc. Jeff Dollar, Sgt. Thomas Earley, Manuel Guerrero, Ofc. John Potter, Ofc. Steve Riddell, Ofc. Scott Roeder, Victoria Ronstadt, Mark Savory, Lee Souter, Lt. Perry Tarrant

### "Aggressive Driving Program"

Ofc. Jeffrey Couch, Rose De Marzo, Sgt. Frank Greene, Lt. Brett Klein, Lt. Steve Mesich, Ofc. Christopher Morand, Lt. Martin Moreno, Ofc. John Parris, Lt. Mike Pryor, Ofc. Brian Smith, Linda Stonehocker

## Medal of Service

Ofc. Susan Dayhoff  
Ofc. Timothy DeJonghe  
Ofc. Monte Gonzales  
Ofc. Douglas Lorensen  
Ofc. Karen Mast  
Patricia McCarty  
Ofc. Joel McMillon  
Lt. Mark Napier  
Ofc. Robert Nordman  
Ofc. Ronald Payette  
Ofc. John Pliett  
Lt. Edward Schlitz  
Ofc. Mark Schur  
Ofc. Beverly Underwood  
Joseph Vinson  
Ofc. Scott Wilson

Det. Stephen Bunting  
Janice Burrue

Ofc. Brian Klinger  
Asst. Chief Robert Lehner  
Sgt. Charlotte McDole  
Susan Shankles  
Sgt. Michael Widmer  
Phyllis Williams

## Medal of Merit

Don Abel  
Sgt. Robert Allen  
Lt. Stella Bay  
Ofc. Ward Beattie  
Ofc. Fred Grijalva  
Ofc. William Kaderly  
Ofc. Christian Wildblood  
Ofc. Joe Worden

Dr. Don Ijams  
Capt. Carla Johnson  
Lt. Kevin Lane

Lt. Sanford Levy  
Sgt. Bob Martin  
Capt. Kevin Mayhew  
Ofc. Claude Ralls  
Sgt. James Stoutmeyer  
Sgt. Robert Wilson  
Ofc. Joe Worden

## Scarlet Shield

Ofc. Johnny Wood

## Medal of Valor

Ofc. Charles Blue  
Ofc. Johnny Wood

Capt. James Gerrettie  
Sgt. Quinn McCarthy  
Ofc. Kenneth Pesano  
Ofc. Marcel Wade  
Ofc. James Wakefield



**Retirees**

The following members left the department after a number of dedicated years of service. They will truly be missed and are wished the best in their future endeavors.

**Sworn Personnel**

Name	Rank	Years of Service
Norman Carlson	Officer	32
Fred Grijalva	Officer	25
Brian Young	Sergeant	32
Hector Perez	Officer	21
James Gerrettie	Captain	30
Alan Hancock	Officer	19
Frank Domanico	Officer	18
Gary Larsen	Officer	16
Carl Lewis	Sergeant	28
Charles Taylor	Officer	25
Michael Acosta	Detective	21
Darryl Alexander	Officer	11
Ronald Bostick	Officer	27
Charles Walter	Officer	21
Robert Lehner	Assistant Chief	25
Dennis Keys	Sergeant	17

**Civilian Personnel**

Name	Rank	Years of Service
Sue Cox	Records Superintendent	30
Roseanne Storch	Evidence Technician	30
Vicente Granillo	Public Safety Operator	25

Linda Parris	Evidence Technician	28
Ruth Autz	Clerk Transcriptionist	18
William Condron	Graphic Arts Specialist	42
Nellie Hernandez	Police Records Specialist	19

<b>Emergency</b>	<b>911</b>
Non-Emergency	(520) 791-4444
Evidence 270 S. Stone Avenue	(520) 791-4458
Fingerprinting 1101 S. Alvernon Road	(520) 791-4697
Internal Affairs 270 S. Stone Avenue	(520) 791-4426
Narcotics	(520) 547-8800
Records 270 S. Stone Avenue	(520) 791-4484
Recruiting	(520) 791-4499 x1614 or 888-923-6551

#### Substations:

Downtown - 270 S. Stone Avenue	(520) 791-5032
East-Rincon Substation - 9670 E Golf Links Road	(520) 791-5700
Midtown - 1100 S. Alvernon Way	(520) 791-4253
South-Santa Cruz Substation - 4410 S. Park Avenue	(520) 791-4949
West-Rillito Substation - 1019 W. Prince Road	(520) 791-4467

#### Other Important Contact Numbers:

88-Crime (Reporting Unsolved Felony Crimes)	(520) 88-CRIME (882-7463)
Adult Protective Services	(520) 881-4066 or 888-767-2385
Border Patrol - 6431 South Country Club Road	(520) 584-4100
Child Protective Services	(520) 721-3097 or 888-767-2445
City Court - 103 E. Alameda Street	(520) 791-4221
City Prosecutor	(520) 791-4216
County Attorney	(520) 740-5600
Graffiti Removal	(520) 624-7833
Humane Society - 3450 N. Kelvin Blvd.	(520) 327-6088
Landlord/Tenant Act	(520) 791-4886
Legal Aid	(520) 623-9461
Orders of Protection	(520) 791-4971
Pima County Sheriff's Department - 1750 E. Benson Highway	(520) 741-4900
Pima County Animal Care Center - 4000 N. Silverbell Rd.	(520) 743-7550

#### Web Addresses:

City of Tucson	<a href="http://www.cityoftucson.org">www.cityoftucson.org</a>
Tucson Police Department	<a href="http://www.cityoftucson.org/police">www.cityoftucson.org/police</a>

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## NOTES

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